

1.) CORPORATION NAME: <b>RBS Citizens Insurance Agency, Inc.</b> 2.) VA REGISTERED AGENT NAME AND OFFICE ADDRESS: <b>CORPORATION SERVICE CO</b> <b>Bank of America Center, 16th Floor</b> <b>1111 East Main Street</b>  <b>RICHMOND, VA 23219</b>  3.) CITY OR COUNTY OF VA REGISTERED OFFICE: <b>RICHMOND CITY</b>  4.) STATE OR COUNTRY OF INCORPORATION: <b>OH</b>	DUE DATE: <b>9/30/2012</b>  SCC ID NO: <b>F1370347</b>  5.) STOCK INFORMATION <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th style="text-align: left;">CLASS</th> <th style="text-align: left;">AUTHORIZED</th> </tr> </thead> <tbody> <tr> <td>COMA</td> <td>747</td> </tr> <tr> <td>COMB</td> <td>3</td> </tr> </tbody> </table>	CLASS	AUTHORIZED	COMA	747	COMB	3
CLASS	AUTHORIZED						
COMA	747						
COMB	3						

6.) PRINCIPAL OFFICE ADDRESS:  ADDRESS: 1215 SUPERIOR AVENUE  CITY/ST/ZIP: CLEVELAND, OH 44114
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7.) DIRECTORS AND PRINCIPAL OFFICERS: All directors and principal officers must be listed. An individual may be designated as both a director and an officer.

NAME: J ROC STARKS TITLE: PRESIDENT ADDRESS: 1215 SUPERIOR AVENUE CITY/ST/ZIP/CO: CLEVELAND, OH 44114	<input checked="" type="checkbox"/> OFFICER	<input checked="" type="checkbox"/> DIRECTOR
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NAME: GARY A ASHJIAN TITLE: SECRETARY ADDRESS: 1215 SUPERIOR AVENUE CITY/ST/ZIP/CO: CLEVELAND, OH 44144	<input checked="" type="checkbox"/> OFFICER	<input type="checkbox"/> DIRECTOR
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NAME: BRIAN SMITH TITLE: TREASURER ADDRESS: 1215 SUPERIOR AVENUE CITY/ST/ZIP/CO: CLEVELAND, OH 44114	<input checked="" type="checkbox"/> OFFICER	<input checked="" type="checkbox"/> DIRECTOR
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NAME: CLAIRE Y COSTA TITLE: ASST TREASURER ADDRESS: 1215 SUPERIOR AVENUE CITY/ST/ZIP/CO: CLEVELAND, OH 44114	<input checked="" type="checkbox"/> OFFICER	<input type="checkbox"/> DIRECTOR
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NAME: PEG OUELLETTE TITLE: DIRECTOR ADDRESS: 1215 SUPERIOR AVENUE CITY/ST/ZIP/CO: CLEVELAND, OH 44114	<input type="checkbox"/> OFFICER	<input checked="" type="checkbox"/> DIRECTOR
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I AFFIRM THAT THE INFORMATION CONTAINED IN THIS ELECTRONIC REPORT IS ACCURATE AND COMPLETE AS OF THE DATE BELOW AND THAT I AM LEGALLY AUTHORIZED TO SIGN THIS REPORT.

/s/ GARY A ASHJIAN	GARY A ASHJIAN, SECRETARY	8/10/2012
SIGNATURE OF DIRECTOR/OFFICER LISTED IN THIS REPORT	PRINTED NAME AND CORPORATE TITLE	DATE

It is a Class 1 misdemeanor for any person to sign a document, which includes this electronic record, that is false in any material respect with the intent that the document be delivered to the Commission for filing.