

1.) CORPORATION NAME:

APAC Customer Services, Inc.

DUE DATE: **12/31/2012**

2.) VA REGISTERED AGENT NAME AND OFFICE ADDRESS:

**CT CORPORATION SYSTEM
4701 COX RD STE 301
GLEN ALLEN, VA 23060-6802**

SCC ID NO: **F1652678**

5.) STOCK INFORMATION

CLASS	AUTHORIZED
COMMON	1,000

3.) CITY OR COUNTY OF VA REGISTERED OFFICE:

HENRICO COUNTY

4.) STATE OR COUNTRY OF INCORPORATION:

PA

6.) PRINCIPAL OFFICE ADDRESS:

ADDRESS: 507 PRUDENTIAL RD

CITY/ST/ZIP: HORSHAM, PA 19044

7.) DIRECTORS AND PRINCIPAL OFFICERS: All directors and principal officers must be listed. An individual may be designated as both a director and an officer.

<p>NAME: JIM MCGRATH TITLE: SVP/PRES OPERAT ADDRESS: 507 PRUDENTIAL ROAD CITY/ST/ZIP/CO: HORSHAM, PA 19044</p>	<input checked="" type="checkbox"/> OFFICER <input type="checkbox"/> DIRECTOR
<p>NAME: RONALD A RITTENMEYER TITLE: PRESIDENT/CEO ADDRESS: 507 PRUDENTIAL RD CITY/ST/ZIP/CO: HORSHAM, PA 19044</p>	<input checked="" type="checkbox"/> OFFICER <input type="checkbox"/> DIRECTOR
<p>NAME: MIKE BEVILACQUA TITLE: VICE PRESIDENT ADDRESS: 507 PRUDENTIAL ROAD CITY/ST/ZIP/CO: HORSHAM, PA 19044</p>	<input checked="" type="checkbox"/> OFFICER <input type="checkbox"/> DIRECTOR
<p>NAME: RALPH COTTON TITLE: VP TAX ADDRESS: 507 PRUDENTIAL ROAD CITY/ST/ZIP/CO: HORSHAM, PA 19044</p>	<input checked="" type="checkbox"/> OFFICER <input type="checkbox"/> DIRECTOR
<p>NAME: BILL FISHER TITLE: VICE PRESIDENT ADDRESS: 507 PRUDENTIAL ROAD CITY/ST/ZIP/CO: HORSHAM, PA 19044</p>	<input checked="" type="checkbox"/> OFFICER <input type="checkbox"/> DIRECTOR
<p>NAME: TOM ARNST TITLE: EVP/CAO/SEC ADDRESS: 507 PRUDENTIAL ROAD CITY/ST/ZIP/CO: HORSHAM, PA 19044</p>	<input checked="" type="checkbox"/> OFFICER <input checked="" type="checkbox"/> DIRECTOR

NAME: JOHN CUBBIN TITLE: EVP/CIO ADDRESS: 507 PRUDENTIAL ROAD CITY/ST/ZIP/CO: HORSHAM, PA 19044	<input checked="" type="checkbox"/> OFFICER	<input checked="" type="checkbox"/> DIRECTOR
NAME: THOMAS ERHARDT TITLE: EVP/CFO ADDRESS: 507 PRUDENTIAL RD CITY/ST/ZIP/CO: HORSHAM, PA 19044	<input checked="" type="checkbox"/> OFFICER	<input checked="" type="checkbox"/> DIRECTOR
NAME: JACK JONES TITLE: EVP/COO ADDRESS: 507 PRUDENTIAL RD CITY/ST/ZIP/CO: HORSHAM, PA 19044	<input checked="" type="checkbox"/> OFFICER	<input checked="" type="checkbox"/> DIRECTOR
NAME: SHARON K. ABBOTT TITLE: ASST SECRETARY ADDRESS: 507 PRUDENTIAL ROAD CITY/ST/ZIP/CO: HORSHAM, PA 19044	<input checked="" type="checkbox"/> OFFICER	<input type="checkbox"/> DIRECTOR
NAME: LLOYD J COCHRAN TITLE: SVP CFO-CRM ADDRESS: 507 PRUDENTIAL ROAD CITY/ST/ZIP/CO: HORSHAM, PA 19044	<input checked="" type="checkbox"/> OFFICER	<input type="checkbox"/> DIRECTOR
NAME: JULIE S FOGARTY TITLE: ASST SECRETARY ADDRESS: 507 PRUDENTIAL ROAD CITY/ST/ZIP/CO: HORSHAM, PA 19044	<input checked="" type="checkbox"/> OFFICER	<input type="checkbox"/> DIRECTOR
NAME: JAMES C GARI TITLE: SVP CORP FINANC ADDRESS: 507 PRUDENTIAL ROAD CITY/ST/ZIP/CO: HORSHAM, PA 19044	<input checked="" type="checkbox"/> OFFICER	<input type="checkbox"/> DIRECTOR
NAME: MARK E MCDERMOTT TITLE: SVP IT CRM ADDRESS: 507 PRUDENTIAL ROAD CITY/ST/ZIP/CO: HORSHAM, PA 19044	<input checked="" type="checkbox"/> OFFICER	<input type="checkbox"/> DIRECTOR
I AFFIRM THAT THE INFORMATION CONTAINED IN THIS ELECTRONIC REPORT IS ACCURATE AND COMPLETE AS OF THE DATE BELOW AND THAT I AM LEGALLY AUTHORIZED TO SIGN THIS REPORT.		
/s/ TOM ARNST SIGNATURE OF DIRECTOR/OFFICER LISTED IN THIS REPORT	TOM ARNST, EVP/CAO/SEC PRINTED NAME AND CORPORATE TITLE	11/13/2012 DATE
It is a Class 1 misdemeanor for any person to sign a document, which includes this electronic record, that is false in any material respect with the intent that the document be delivered to the Commission for filing.		