

1.) CORPORATION NAME:

**APAC Customer Services, Inc.**

DUE DATE: **12/31/2013**

2.) VA REGISTERED AGENT NAME AND OFFICE ADDRESS:

**CT CORPORATION SYSTEM  
4701 COX ROAD, SUITE 285  
GLEN ALLEN, VA**

SCC ID NO: **F1652678**

5.) STOCK INFORMATION

CLASS	AUTHORIZED
COMMON	1,000

3.) CITY OR COUNTY OF VA REGISTERED OFFICE:

**HENRICO COUNTY**

4.) STATE OR COUNTRY OF INCORPORATION:

**PA**

6.) PRINCIPAL OFFICE ADDRESS:

ADDRESS: 2201 Waukegan Rd.  
Suite 300

CITY/ST/ZIP: Bannockburn, IL 60015

7.) DIRECTORS AND PRINCIPAL OFFICERS: All directors and principal officers must be listed. An individual may be designated as both a director and an officer.

<p>NAME: TOM ARNST TITLE: EVP/CAO/SEC ADDRESS: 507 PRUDENTIAL ROAD CITY/ST/ZIP/CO: HORSHAM, PA 19044</p>	<input checked="" type="checkbox"/> OFFICER	<input checked="" type="checkbox"/> DIRECTOR
<p>NAME: JOHN CUBBIN TITLE: EVP/CIO ADDRESS: 507 PRUDENTIAL ROAD CITY/ST/ZIP/CO: HORSHAM, PA 19044</p>	<input checked="" type="checkbox"/> OFFICER	<input checked="" type="checkbox"/> DIRECTOR
<p>NAME: THOMAS ERHARDT TITLE: EVP/CFO/TREAS ADDRESS: 507 PRUDENTIAL RD CITY/ST/ZIP/CO: HORSHAM, PA 19044</p>	<input checked="" type="checkbox"/> OFFICER	<input checked="" type="checkbox"/> DIRECTOR
<p>NAME: JACK JONES TITLE: PRES/COO ADDRESS: 507 PRUDENTIAL RD CITY/ST/ZIP/CO: HORSHAM, PA 19044</p>	<input checked="" type="checkbox"/> OFFICER	<input checked="" type="checkbox"/> DIRECTOR
<p>NAME: SHARON K. ABBOTT TITLE: ASST SECRETARY ADDRESS: 507 PRUDENTIAL ROAD CITY/ST/ZIP/CO: HORSHAM, PA 19044</p>	<input checked="" type="checkbox"/> OFFICER	<input type="checkbox"/> DIRECTOR
<p>NAME: LLOYD J COCHRAN TITLE: SVP CFO-CRM ADDRESS: 507 PRUDENTIAL ROAD CITY/ST/ZIP/CO: HORSHAM, PA 19044</p>	<input checked="" type="checkbox"/> OFFICER	<input type="checkbox"/> DIRECTOR

NAME: JAMES C GARI TITLE: SVP CORP FINANC ADDRESS: 507 PRUDENTIAL ROAD CITY/ST/ZIP/CO: HORSHAM, PA 19044	<input checked="" type="checkbox"/> OFFICER	<input type="checkbox"/> DIRECTOR
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NAME: MARK E MCDERMOTT TITLE: SVP IT CRM ADDRESS: 507 PRUDENTIAL ROAD CITY/ST/ZIP/CO: HORSHAM, PA 19044	<input checked="" type="checkbox"/> OFFICER	<input type="checkbox"/> DIRECTOR
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I AFFIRM THAT THE INFORMATION CONTAINED IN THIS ELECTRONIC REPORT IS ACCURATE AND COMPLETE AS OF THE DATE BELOW AND THAT I AM LEGALLY AUTHORIZED TO SIGN THIS REPORT.

/s/ TOM ARNST	TOM ARNST, EVP/CAO/SEC	11/25/2013
SIGNATURE OF DIRECTOR/OFFICER LISTED IN THIS REPORT	PRINTED NAME AND CORPORATE TITLE	DATE

It is a Class 1 misdemeanor for any person to sign a document, which includes this electronic record, that is false in any material respect with the intent that the document be delivered to the Commission for filing.